From: Glen DeGarmo
To: Microsoft ATR
Date: 1/10/02 12:26pm
Subject: Microsoft Settlement

First, a personal comment from a long-time computer user: I think the proposed settlement is little more than political window dressing given Microsoft's well documented illegal activities as the 9,000 pound gorilla monopoly of computer operating systems. Microsoft's practice of bundling applications with its Windows OSs has as its ultimate goal eliminating competitors and establishing Microsoft as the sole provider of software for desktop computers. Microsoft's use of the term "innovations" to justify this practice is sheer nonsense...there is no innovation worthy of the term. The proposed settlement does nothing to correct Microsoft's illegal operations which effect tens of millions of consumers.

## Second, proposed additional remedies:

- (1) Require Microsoft market and make readily available to all consumers "clean" versions of its desktop operating systems with NO bundled applications. By "clean" I mean OSs that have been completely stripped of all non-OS applications (e.g., browser, cd burner, multimedia applications, etc., etc.). Do not permit, under the definition of the term "clean," any application not absolutely required for the core OS to operate properly or any application that later can be removed without effecting the core operation of the OS if the consumer chooses. Microsoft's attorneys will find loopholes if the definition is not explicit. By clean, I mean CLEAN.
- (2) Require Microsoft to make public all the "hooks" to all its currently supported, and future, OSs to permit other software developers to design applications that work seamlessly with all currently supported and future Microsoft, desktop OSs. That requirement should mandate information about "hooks" be made readily available to all non Microsoft designers of applications during the earliest design of beta versions of any new desktop OS, and mandate that updates be made immediately available as a new OS proceeds through development and testing. The requirement must include information about ALL the hooks that Microsoft's designers of applications use to make Microsoft's own, or sponsored, applications work seamlessly with its desktop OSs...NO EXCEPTIONS!!

Thank you for the opportunity to comment.

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